

Sustainability Accounting Standard (SASB) 2025 Index



This document maps our disclosures to the standards set by the Sustainability Accounting Standards Board (SASB). These standards help to guide the reporting of environmental, social, and governance issues most relevant to stakeholders. We are disclosing on the topics that we consider material to our operations, using the Sustainability Accounting Standard for the Software & IT Services Industry. The metrics and information presented throughout this document are for Akamai Technologies, Inc., including our subsidiaries. Unless otherwise noted, this report covers information from January 1, 2024, through December 31, 2024.

ENERGY MANAGEMENT	INFORMATION LINKS	PAGES
TC-SI-130a.1	(1) Total energy consumed, (2) percentage grid electricity and (3) percentage renewable.	Energy Use by Source (1) Total energy consumed, (2) percentage grid electricity and (3) percentage renewable
TC-SI-130a.2	(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress.	Water Use and Sources - Energy Management (1) Total water withdrawn, (2) total water consumed Disclose portions of water supply by source Identify activities that withdraw and consume water in areas with High or Extremely High Baseline Water Stress Percentage of each in regions with High or Extremely High Baseline Water Stress
TC-SI-130a.3	Discussion of the integration of environmental considerations into strategic planning for data centre needs.	Environmental Discussion Discussion Section
CUSTOMER PRIVACY	INFORMATION LINKS	PAGES
TC-SI-220a.1	Description of policies and practices relating to targeted advertising and user privacy.	Advertising and Privacy Discussion Discussion Section
TC-SI-220a.2	Number of users whose information is used for secondary purposes.	User Information Use Number of unique users whose information is used for secondary purposes Definition of personal data
TC-SI-220a.3	Total amount of monetary losses as a result of legal proceedings associated with user privacy.	User Privacy Legal Losses Total amount of monetary losses as a result of legal proceedings associated with user privacy Discussion Section
TC-SI-220a.4	(1) Number of law enforcement requests for user information, (2) number of users whose information was requested, (3) percentage resulting in disclosure.	Requests for User Information Requests for User Information from Government or Law Enforcement Agencies Requests for User Information by Region or Country Discussion Section

TC-SI-220a.5	List of countries where core products or services are subject to government-required monitoring, blocking, content filtering, or censoring.	Government Oversight of Products Discussion Section
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DATA SECURITY	INFORMATION LINKS	PAGES
TC-SI-230a.1	(1) Number of data breaches, (2) percentage that are personal data breaches, (3) number of users affected.	Data Breaches (1) Number of data breaches, (2) percentage that are personal data breaches, (3) number of users affected Discussion Section
TC-SI-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards.	Data Security Discussion Discussion Section

EMPLOYEE ENGAGEMENT, DIVERSITY & INCLUSION	INFORMATION LINKS	PAGES
TC-SI-330a.1	Percentage of employees that require a work visa.	Employees Requiring a Work Visa Percentage of employees that require a work visa Discussion Section
TC-SI-330a.2	Employee engagement as a percentage.	Employee Engagement Employee Engagement Percentage (%) Discussion Section
TC-SI-330a.3	Percentage of gender representation for (a) executive management, (b) non-executive management, (c) technical employees, and (d) all other employees.	Employee Representation - Gender/Diversity Group Representation Percentage of gender representation for (a) executive management, (b) non-executive management, (c) technical employees, and (d) all other employees Percentage of diversity group representation for (a) executive management, (b) non-executive management, (c) technical employees, and (d) all other employees Discussion Section

BUSINESS ETHICS & COMPETITIVE BEHAVIOUR	INFORMATION LINKS	PAGES
TC-SI-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behaviour regulations.	Anti-Competitive Behaviour Litigation Total amount of monetary losses resulting from legal proceedings associated with anti-competitive behaviour Discussion Section

SYSTEMIC RISK MANAGEMENT	INFORMATION LINKS	PAGES
TC-SI-550a.1	Number of (1) performance issues and (2) service disruptions; (3) total customer downtime.	Technology Disruptions Number of (1) performance issues and (2) service disruptions; (3) total customer downtime Discussion Section
TC-SI-550a.2	Description of business continuity risks related to disruptions of operations.	Technology Disruptions Discussion Discussion Section

ACTIVITY METRICS	INFORMATION LINKS	PAGES
TC-SI-000.A, TC-SI-000.B, TC-SI-000.C	<p>TC-SI-000.A (1) Number of licenses or subscriptions, (2) percentage cloudbased.</p> <p>TC-SI-000.B (1) Data processing capacity, (2) percentage outsourced.</p> <p>TC-SI-000.C (1) Amount of data storage, (2) percentage outsourced.</p>	<p>Data Storage</p> <p>(1) Number of licenses or subscriptions, (2) percentage cloudbased</p> <p>(1) Data processing capacity, (2) percentage outsourced</p> <p>(1) Amount of data storage, (2) percentage outsourced</p>